



# CRUISE COMPASS

*Serenade of the Seas*<sup>®</sup>

**DAY 1**

Friday, October 20, 2017  
Departing Boston, Massachusetts

## WELCOME ONBOARD!

You have your whole vacation ahead of you – which means plenty of opportunities to make it that much more special. Take a Salsa dance class. Try your luck at slots tournament. Or venture out on an unforgettable excursion. The Cruise Compass can help you plan your day – with schedules, activity highlights and interesting destination information. Then, when you want to find out about all the great offers available – a jewelry sale or a happy hour spa special, you can turn to the Cruise Specials companion guide. Keep both of these daily publications on hand and you'll never have to wonder what you're missing.

## FEATURED EVENTS

### Vitality Spa Tours and Free Raffle - Win \$500 of Spa Treatments

Vitality Day Spa invites you to join us for a special tour today. Learn about our luxurious treatments including seaweed wraps, hot stone massages, detox programs, facials, tooth whitening and our salon services for all your beauty needs. Join us from 11:00 am - 3:30 pm in order to enter our complimentary raffle, with a chance to win \$500 worth of spa services. Draw takes place today at 5:15 pm, Vitality Fitness Center, Deck 12. You must be present to win.

### Early Bird Special

Our roving photographers will be on hand to capture your memories during your cruise vacation. You're never under any obligation to buy, simply purchase the pictures you love! You can view your pictures anytime by using our digital kiosks. And, take advantage of our All Inclusive Photo Package - book today and save \$25! Photo Gallery, Deck 5.

### Shipwide WiFi & Unlimited Data Plans

**SURF.** Browse the web, check email and share every unforgettable moment of your vacation in real time with the SURF Voyage packages starting at \$12.99 per day. Or, you can upgrade to a SURF + STREAM Voyage Package, the fastest internet at sea, and also be able to video chat and stream your favorite TV shows, movies and music, starting at just \$17.99 per day. Connect to "ROYAL WIFI" on your own device to get started. Internet assistance available on the Royal Promenade this afternoon.

## SAFETY & SECURITY - GUEST ASSEMBLY DRILL

Familiarize yourself with the safety routine onboard and your Assembly Station, which is your assigned meeting place in case of emergency. View our safety video on your stateroom television. There will be a mandatory Guest Assembly Drill at **3:15 pm**. All guest service facilities, bars and venues will be closed from 3:15 pm until the Guest Assembly Drill is completed. The Guest Services desk will reopen at 4:30 pm.

**IMPORTANT HEALTH INFORMATION** – Royal Caribbean International, working in conjunction with the United States Centers for Disease Control and Prevention and EU SHIPSAN, has instituted enhanced cleaning procedures onboard all its ships. Medical experts suggest washing your hands is the best way to prevent colds, flu, and gastrointestinal illnesses. Please ensure to wash with soap and hot water after restroom breaks and again before meals. Your cooperation and assistance is appreciated.

## GREAT NEW SHORE EXCURSIONS

We've updated our program with all kinds of travel adventures, fun activities and interesting cultural explorations. Talk to the experts at the Shore Excursions desk who will help you choose tours that you'll love. We would love to reserve you a seat, so hurry up and make your reservation today.

## TOAST TO SAVINGS WITH OUR BEVERAGE PACKAGES

Start off your cruise with a thirst quenching beverage package. The Classic Soda Package offers unlimited fountain soda refills, complete with a souvenir cup. Wake up to specialty coffees, teas and fresh squeezed juices with the Refreshment Package. Or drink up the biggest savings with the Deluxe Package, including wines, cocktails and so much more. Buy your beverage package today at any bar onboard.

## TODAY'S FORECAST

Sunny

Temperature: 67°F (19°C)

SUNRISE: 7:03 am

SUNSET: 5:54 pm



## IMPORTANT THINGS TO KNOW TODAY

**ALL ONBOARD:** All guests must be onboard by 2:45 pm.

### TONIGHT'S DINNER DRESS SUGGESTION

Casual – sundresses or slacks and blouses for the ladies, sports shirts and trousers for the gentlemen.

### GUEST LUGGAGE DELIVERY

Please note that luggage delivery is a lengthy process. Thank you for your patience and understanding.

### YOUTH EVACUATION PLAN

Our onboard Youth Evacuation Plan (YEP) ensures the safety of your child during an emergency. Please ensure that children ages 3-11 wear their safety wristbands at all times.

### GUEST CONDUCT POLICY

Royal Caribbean International has a Guest Conduct Policy regarding safety, security, guest conduct, parental and guardian responsibility, alcohol, smoking, prohibited items, health and environment, and age policies. There are consequences for violating the Guest Conduct Policy. The Guest Conduct Policy is available for review in the Cruise Services Directory located in your stateroom.

### GRATUITIES

A \$13.50 gratuity will be automatically added to each guest's SeaPass account on a daily basis to be shared among dining services, Stateroom Attendants and other housekeeping services crew who work to enhance your cruise. Suite guests will see a \$16.50 daily gratuity. Guests who have prepaid gratuities prior to boarding the cruise will not have a daily charge onboard. An 18% gratuity is also automatically added to Spa & Salon purchases. In the unlikely event that you do not receive satisfactory service, you may request to modify the daily amount at your discretion by visiting the Guest Services Desk prior to departure morning.

### SMOKING POLICY

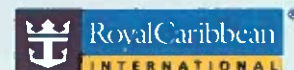
Under this policy, all indoor public spaces are smoke free, with the exception of the Casino. In the Casino, there are designated smoking and non-smoking areas. Additionally, smoking is not permitted in the staterooms or on stateroom balconies. Outdoor smoking areas are designated on the starboard side. Please also note that smoking-like products such as electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas.

### SOLARIUM USE FOR YOUNG CHILDREN

Due to the outside weather conditions, we welcome families with young children to enjoy the pool in the Solarium from Noon - 3:00 pm and 5:00 pm - 7:00 pm. Children must be fully potty trained. Please note that diapers are not permitted. For the safety and well being of children, children's swimming pool personal flotation devices are available free of charge at the pool deck areas. Personal flotation devices (PFDs) are for use onboard and cannot be taken off the ship.

### TOMORROW IS DAY 2

We will be at sea





## EVENT AND OFFERS NOT TO MISS TODAY

### SWISS WATCH UNVEILING UP TO 25% OFF

Experience precision engineering and bold design in this Swiss Made classic timepiece, whose name alone tells you you're about to wear one of the world's finest. You will also save up to 25% off United States retail prices during this hour, 8:30 pm - 9:30 pm, Facets Fine Jewelry, Deck 5.

### GUESS THE PRICE & WIN!

Win a Fabulous Art Package if you simply guess the price of the original painting by world famous Peter Max! Swing by as you walk through the Centrum and quickly enter your lucky guess for a chance to win! 11:00 am - 3:00 pm & 6:00 pm - 10:00 pm, Centrum, Deck 5.

### WINNING YOUR FREE CRUISE OR CRUISE DISCOUNTS IN CASINO ROYALE WAS NEVER EASIER!

Every time you play slots or tables, remember to use your SeaPass card. Start earning your Cruise discounts for as little as 400 points or get your self a FREE cruise for anything above 2400 regular points! Conditions apply, ask any of your friendly Casino Staff for more details. Casino Royale, Deck 6.

### BEVERAGE PACKAGES

Raise a glass to big savings! Pay one flat price and enjoy a wide selection of beers, wines and spirits, plus non-alcoholic beverages for the duration of your cruise vacation. It's the ultimate in convenience and value. Available at all bars, purchase onboard today! Simply choose the package that best suit your needs.

Deluxe Package	\$55 per day
Refreshment Package	\$26 per day
Classic Soda Package	\$8.50 per day
Cafe Select Card (15 Coffee Drink Card)	\$31
Bottled Evian Water	\$15/6 bottles
	\$39/12 bottles
	\$69/24 bottles

Please ask any of our friendly bar staff for details.

\* An automatic 18% service charge will be added to your bill.

### DISCOVER THE ART OF TRAVEL

In every port of call, there are stories waiting to be told. Meet the people behind the traditions, art and cuisine on excursions that feed the mind and soul on our top recommended tours:

- St. Kitts: Caribbean Scenic Railway Tour
- Antigua: Amazing Antigua
- St. Lucia: Breathtaking Soufriere & Warm Mineral Baths
- Curacao: Curacao Highlights and Beach Fun
- Aruba: Best of Aruba

Visit Shore Excursions on Deck 4 to find out more and to sign up!

### SPECIALTY RESTAURANTS

Sign up on Day 1 for the Ultimate dining package! For only \$24 per person, per day indulge in the following each day:

- One Specialty Dining Lunch, when available onboard
- One Specialty Dining Dinner
- 20% discount on Chef's Table and dining experiences such as The Bottomless Galley Brunch Tour, Izumi's Sushi Making Class, Cupcake Decorating, Guacamole Demonstration.
- Wine Bottle Discounts - 40% off bottles under \$100 and 20% off bottles over \$100.

This offer is only available today, so be sure to book now by dialing 3340 or 3341!

### TRIPLE YOUR INDULGENCE

Book 3 Signature Spa Services and receive amazing discounts!  
10% off your 1st Signature Service  
20% off your 2nd Signature Service  
30% off your 3rd Signature Service  
Spa more and save more! Dial 3887 or visit the Vitality Day Spa, Deck 11.

### THE GREAT CASINO GIVEAWAY

Play on one of our lucky slot machines and use your SeaPass Card to collect Reward Points! Do this from 10:00 pm - 10:30 pm tonight and you stand a chance of winning a fantastic prize! Casino Royale, Deck 6.



## ACTIVITY AND ENTERTAINMENT HIGHLIGHTS



### TONIGHT'S SHOW

Royal Caribbean International and  
*Serenade of the Seas*® proudly present:

## WELCOME ONBOARD SHOWTIME

Starring,

*the Godfather of Boston Comedy*

## Don Gavin

One Showtime for All Guests: 7:15 pm  
Tropical Theatre, Decks 5 & 6

Hosted by your Cruise Director Carly B

Please note that flash photography and video taping of tonight's performance, as well as the saving of seats, are strictly prohibited. Children in the theater must be accompanied by a parent or guardian. Also, we kindly ask that you refrain from using your cell phones in the theater. Assistive Listening system available. Obtain receivers at Guest Services, Centrum, Deck 4.

## DAYTIME ACTIVITIES

### Community Bulletin Board

Looking for like-minded interest? Friends of Bill W., Bridge players, etc., stop by Community Bulletin Board on Deck 5, and fill out a card.

### The Sail Away Celebration

We are heading for The Caribbean and we can't think of a better reason to celebrate. Join us poolside for live music, dancing and a whole lot of fun as we depart Boston. (Weather Permitting)  
4:00 pm, Poolside, Deck 11.

## EVENING ACTIVITIES

### Summer Breeze: Songs of Summer Concert

Easy listening pop/rock ballads of the 60s and 70s featured in a short 15 minute Summer Breeze concert performed by the Royal Caribbean Singers. Sit back and enjoy the sounds of the feewheeling days of summer. 9:00 pm, Centrum, Deck 4.

### Majority rules

The Game Show with no right or wrong answer. Come along and join a team, hosted by your Cruise Director's Staff.  
9:30 pm, Safari Club, Deck 6.

### Welcome Onboard Karaoke

What will you choose to wow your audience with? A love ballad or a popular song we all know by heart? Come join in the fun.  
10:15 pm, Safari Club, Deck 6.

## TODAY'S MOVIE

**Cinema Movie: Pirates of the Caribbean: Dead Men Tell No Tales (2017)**  
PG-13 | 2h 9min | Action, Adventure, Fantasy  
Captain Jack Sparrow searches for the trident of Poseidon while being pursued by an undead sea captain and his crew.  
6:00 pm, 9:00 pm, Cinema, Deck 6.

### WWF Fact of the Day:

The blue whale is the largest animal on the planet, weighing as much as 200 tons—the same as approximately 33 elephants. It's also the loudest animal.



# OPEN HOURS



# DAILY PLANNER

## Serenade of the Seas®

**Art Gallery**  
**Casino Royale** (Slots & Tables)  
**International Ambassador**  
**Loyalty Ambassador**  
**Medical Facility** (Dial 57)  
**NextCruise Office**  
**Photo Gallery** (Dial 3852)  
**Casual Portraits**  
**Pool Open Hours**

**Port Shopping Desk**  
**Royal Caribbean Online™**

**Royal Shops**  
**Shore Excursions**

### Sports Deck Activities

**Rock Climbing Wall**  
 (Please bring socks, t-shirt and shorts/pants and clothing must be dry. A Rock Climbing Wall waiver must be completed once a cruise. Children must be 6 years of age or older to climb. Parents must be present to sign a waiver for children under the age of 18 and must stay to supervise children under the age of 15 years. Adults must be able to fit into the XXL harness to climb. Sign ups will close 15-30 minutes before closing time)

**Vitality Day Spa & Salon - Tooth Whitening Clinic / Exotic Thermal Suite / Acupuncture / Medi-Spa**

**Vitality Fitness Center**  
 (For today only, please visit the Vitality Day Spa, Deck 11 to make appointments)

**Vitality Day Spa & Salon - Medi-Spa / Exotic Thermal Suite / Acupuncture / Rasul**

**Vitality Fitness Center**  
 (For today only, please visit the Vitality Day Spa, Deck 11 to make appointments)

### The Following Services & Venues are Open 24 Hours:

**Book Nook**, Deck 6  
**Challengers Video Arcade**, Deck 12  
**Royal Caribbean Online™**, Deck 7  
**Emergency Only** (Dial 911)

**Guest Services / Operator** (Dial 0), Deck 4  
**Tuxedo Rental Viewing** (Dial 8783), Deck 5  
**Fairways of Serenade**, Deck 13

\*All pools and hot tubs are heated and are subject to closure for daily maintenance and cleaning.  
 \*\*Solarium pool is reserved for adults only, however due to inclement weather children can use the Solarium pool between the hours of Noon - 3:00 pm and 5:00 pm - 7:00 pm.

For further information and description of onboard services and policies, please read Important Information on the back of your Day 1 Behind the Name Tags.

For the safety and well being of children, children's swimming pool personal flotation devices are available free of charge at the pool deck areas. Personal flotation devices (PFDs) are for use onboard the Serenade of the Seas and cannot be taken off the ship

## NOTICES

**Helpful Health Information** - Medical experts tell us that the best way to prevent colds, flu, or gastrointestinal illnesses - such as a Norovirus that can be transferred easily through person-to-person contact - is to simply wash your hands thoroughly with soap and warm water after restroom breaks and again before eating anything. Symptoms of Noroviruses include an upset stomach, vomiting and diarrhea. According to the U.S. Centers for Disease Control and Prevention, Noroviruses affect 23 million Americans on land each year. In fact, the only illness that is more prevalent is the common cold. Should you experience any gastrointestinal illness, please visit the ship's medical facility for a consultation and treatment if necessary.

**Discharge Of All Garbage Into The Sea Is Prohibited Except As Provided Otherwise** - The MARPOL Convention and domestic law generally prohibit the discharge of most forms of garbage from ships into the sea. Violation of these requirements may result in penalties. All garbage is to be retained onboard and placed in the bins provided.

**Lost and Found**  
 Guests are encouraged to:  
 • Utilize available shipboard in-stateroom safes or safety deposit boxes to secure all valuables.  
 • Check staterooms carefully before leaving.  
 • Hand carry all valuables, including cash, video cameras, electronic equipment, sporting equipment and breakable items.  
 • Claim all lost items during each cruise vacation and prior to departure. Stop by Guest Services, Deck 4.  
 • The following number shall be called if any questions arise after guests have departed the ship: Luggage Support at 1-800-256-6649, Monday through Saturday between the hours of 9:00 am - 6:00 pm (Eastern time).  
 • Lost and found will hold items for 90 days pending a possible claim from a guest.

**Safety Onboard** - For the safety of all guests and crew, there is no running, playing or climbing on stairs and railings anywhere on the ship. Thank you for your cooperation.

**Security Team Body Cameras** - For the safety and well-being of all persons onboard, some members of our Security Team will be wearing Body Cameras as part of their uniform.

### NEXT CRUISE \$300 + BACKSTAGE TOUR TO BRIDGE AND GALLEY RAFFLE

Book your next cruise by Day 8 and you'll automatically be entered in to our raffle. Book a Suite and double your chances to win \$300 onboard credit to spend onboard, plus a Backstage Tour to the Bridge and Galley. Check out our onboard benefits, receive up to \$600 onboard credit per stateroom when booking, PLUS 50% OFF second guest.

## DAY 1 Friday, October 20, 2017

### TONIGHT'S DINNER DRESS SUGGESTION: Casual

Casual - sundresses or slacks and blouses for the ladies, sports shirts and trousers for the gentlemen.

### DINING SCHEDULE & AFTERNOON SNACKS

<b>LUNCH</b>	
11:30 am - 3:00 pm	Welcome Aboard Buffet, Windjammer Café ..... Deck 11
Noon - 3:00 pm	Park Café ..... Deck 11
<b>DINNER</b>	
5:30 pm	Main Seating, Reflections Dining Room ..... Deck 4
5:30 pm - 9:00 pm	My Time Dining, Reflections Dining Room ..... Deck 5
MTD Reservation Desk hours: 11:30 am - 3:15 pm / 5:30 pm - 9:00 pm. (Dial 3333 / 8322 / 8343)	
6:00 pm - 8:30 pm	Casual Dinner with Asian Corner, Windjammer Café ..... Deck 11
8:00 pm	Second Seating, Reflections Dining Room ..... Deck 4

### SPECIALTY DINING

Experience our unique specialty restaurants and enjoy great savings when you purchase a Specialty Dining Package starting from \$75 (3). Packages include service charge and food portion only for dinner and, when available, lunch service. Beverages not included. For venues with a la carte pricing, package includes a \$35 food credit. Additional charges may apply for food selections. Not valid for premium experiences including Chef's Table and Mystery Dinner Theater.

5:30 pm - 9:00 pm **Chops Grille (\$)** ..... Deck 6

This classic American style steakhouse offers fabulous steak and the signature seafood towers. Cover charge fee per person applies (Dial 3340 or 8323 for reservations between 11:30 am - 3:00 pm, 5:00 pm - 9:00 pm)

5:30 pm - 9:00 pm **Giovanni's Table (\$)** ..... Deck 6

Buona Sera! Inspired by the classic dishes of the Tuscan countryside in this traditional Italian Trattoria. A cover charge fee per person applies. (Dial 3341 or 8363 for reservations between 11:30 am - 3:00 pm, 5:00 pm - 9:00 pm)

6:00 pm - 8:30 pm **Rita's Cantina (\$)** ..... Deck 11

A fun and vibrant Mexican Restaurant & Bar with great food and drinks! (Rita's Cantina is located behind the Windjammer Café, Port side)

6:00 pm - 9:00 pm **Izumi (\$)** ..... Deck 12

Asian-fusion dishes will impress you with pure, delicate flavors, freshness of ingredients and impeccable presentation. Choose from sushi rolls, sashimi or cook your meal i-shi-yaki style on a hot rock placed at your table. A la carte pricing. (Dial 3442 or 8325 for reservations between 11:30 am - 3:00 pm, 6:00 pm - 9:00 pm)

6:00 pm - 8:30 pm **Chef's Table (\$)** ..... Deck 6

Exclusive multi-course wine pairing dinner hosted by one of our many talented Serenade of the Seas Chefs and expert service staff. \$85 dining fee per person applies, gratuities included. Please allow two to three hours for dinner. Guests 13 years and older are welcome. (Dial 3340/8323 for reservations between 11:30 am - 3:00 pm, 5:00 pm - 9:00 pm)

Please provide 24 hours advance notice to cancel your Specialty Restaurant reservation to avoid a charge to your onboard SeaPass® account.

### SNACKS

After Guests Drill 6:00 pm Park Café ..... Deck 11  
 8:30 pm - midnight Park Café ..... Deck 11

**Note:** All venues and bars will be temporarily closed from 3:15 pm until the Assembly Drill is completed. Your seating arrangements are printed on the front of your SeaPass® card. Our Dining Room Management will be available today for any questions you may have regarding your table seating assignments between 11:30 am - 3:15 pm in the Reflections Dining Room, Deck 4. The dining room management will again be available in front of Dining Room Deck 4 during opening hours for main and second seatings from 5:30 pm - 6:30 pm and 8:00 pm - 9:00 pm. (Dial 3333 / 8322 / 8343 MyTime or 8321 Traditional)

### BAR OPEN HOURS

Welcome onboard! Café Latte-tudes, the R-Bar, Schooner Bar and the Pool Bar open at 10:30 am. The Casino Bar and Vortex Night Club remain open later than other bars. A full list of all bar hours and their smoking policies is available on your stateroom TV, channel 16. Please be aware an 18% service charge is added to all beverage transactions.



### DRINK OF THE DAY - TROPICAL SANDS (\$14)

Here's something to drink to... sweet and refreshing mix of Malibu Rum, Vodka, Triple Sec, Grenadine and pineapple juice. Comes in a cute beach bucket yours to keep!

### WINES OF THE DAY \$7 - Glen Carlou Chardonnay, South Africa

Francis Ford Coppola Red Blend, California  
 Vortex Nightclub, Deck 13



# TODAY'S ACTIVITIES

## DAYTIME ACTIVITIES

24 hours	Community Bulletin Board, Café Latte-tudes . . . . . Deck 5
24 hours	Sudoku & Trivia Available, Book Nook, Safari Club . . . Deck 6
24 hours	NextCruise Information . . . . . Channel 19
24 hours	Shore Excursions Information . . . . . Channel 15
24 hours	Port & Shopping Information Channel . . . . . Channel 22
9:00 am - 3:45 pm	Card Room Available . . . . . Deck 4
10:30 am	Fitness Center Orientation with your Personal Trainers, Vitality Fitness Center . . . . . Deck 12
11:00 am - 3:00 pm	Guess the Price Competition, Centrum . . . . . Deck 5
11:00 am - 3:30 pm	Spa Tours & Demonstrations, Vitality Day Spa . . . Deck 11
1:30 pm - 3:00 pm	Adventure Ocean Open House, Adventure Ocean . . . Deck 12
<b>2:45 pm</b>	<b>All Onboard</b>
<b>3:15 pm</b>	<b>Mandatory Guest Assembly Drill . . . . . Decks 5, 6</b>
4:00 pm - 4:30 pm	☞ Sail Away Celebration with your Entertainment Team Poolside ( <i>Weather permitting</i> ) . . . . . Deck 11
4:00 pm - 5:30 pm	Adventure Ocean Family Expo & Registration, Adventure Ocean . . . . . Deck 12
4:15 pm - 6:00 pm	Rock Climbing Wall Introduction, Rock Climbing Wall . . . . . Deck 13
4:30 pm	Complimentary Gaming Lessons, Casino Royale . . . . Deck 6
4:30 pm	First Time Cruisers Get Together with a Tour Around the Ship, Café Latte-tudes . . . . . Deck 5
4:45 pm	General Knowledge Trivia, Schooner Bar . . . . . Deck 6
5:15 pm	Complimentary Spa Show and Raffle. (win \$500 worth of Spa Treatments), Vitality Fitness Center . . . . . Deck 12
5:30 pm	☞ Free Seminar: Walk in Conle with Good Feet, Vitality Day Spa . . . . . Deck 11
5:00 pm	Shabbat Service, (guest led) Windjammer Annex . . . Deck 11

## EVENING ACTIVITIES

6:00 pm	Get Your Lanyards Sale, Royal Shops . . . . . Deck 5
6:00 pm	Movie: <i>Pirates of the Caribbean: Dead Men Tell No Tales (2017)</i> , PG-13   2h 9min   Action, Adventure, Fantasy Cinema . . . . . Deck 6
6:00 pm	Mini Golf Tournament, Golf Course . . . . . Deck 13
6:00 pm - 8:00 pm	☞ Free Anti-Aging and Skin Tightening Clinic, Vitality Day Spa . . . . . Deck 11
6:00 pm - 8:00 pm	Registration for Teenagers in the Fitness Center, Vitality Fitness Center . . . . . Deck 12
6:00 pm - 10:00 pm	Free Welcome Aboard Package, Art Gallery . . . . . Deck 5
6:15 pm	Grand Opening ( <i>save up to 25% United States Retail Price</i> ) on Fragrances & Cosmetics, Solera Boutique . . . . . Deck 5
6:30 pm	Free Liquor Tasting, One Day Special Liquor Sale! Royal Shops . . . . . Deck 5
7:15 pm	☞ Welcome Onboard Show ( <i>one show for all guests</i> ), Tropical Theatre . . . . . Decks 5, 6
7:30 pm	☞ Free Seminar: Introduction to Acupuncture, Vitality Day Spa . . . . . Deck 11
7:30 pm - 8:30 pm	Meet your Port Shopping Guide Courtney and receive extra chances to win!, Port & Shopping Desk . . . . . Deck 5
8:00 pm	Win a Cruise Royale Slot Tournament (\$), Casino Royale . . . . . Deck 6
8:15 pm - 9:00 pm	🎵 Meet your Schooner Bar Entertainer Danny, Centrum . . . . . Deck 4
8:20 pm	Solo Travelers Meet & Enjoy Trivia, Safari Club . . . . Deck 6
8:30 pm	Welcome Onboard Music Trivia: Songs With Colors Safari Club . . . . . Deck 6
8:30 pm	Welcome Onboard Raffle, Facets Jewelry shop, . . . . Deck 5
8:30 pm - 9:30 pm	Swiss watch sale one hour only get up to 25% off, Facets Jewelry Shop . . . . . Deck 5
9:00 pm	🎵 <i>Summer Breeze Concert</i> with your Royal Caribbean Singers Heidi & Chris, Centrum . . . . . Deck 4
9:00 pm	Movie: <i>Pirates of the Caribbean: Dead Men Tell No Tales (2017)</i> , PG-13   2h 9min   Action, Adventure, Fantasy Cinema . . . . . Deck 6
9:30 pm	Majority Rules Game Show, Safari Club . . . . . Deck 6
10:00 pm	Great Casino Giveaway, Casino Royale . . . . . Deck 6
10:15 pm - 11:30 pm	Welcome Onboard Karaoke, Safari Club . . . . . Deck 6
11:00 pm	Singles Meet & Greet, Vortex Night Club . . . . . Deck 13
11:00 pm	\$1 Million Paradise Lotto Draw (\$), Casino Royale . . . Deck 6
<b>1:00 am</b>	<b>Curfew enforced for all guests under 18 years, unless accompanied by an adult.</b>

## SYMPHONY OF THE SEAS - THE NEW SOUND OF ADVENTURE!

**BREAKING NEWS:** Our newest Oasis Class Ship, Symphony of the Seas, has just unveiled new and exciting features! To learn more and to secure your space for its Europe/Caribbean 2018-2019 Season, see your NextCruise Sales Team. Even more exciting news: you are eligible to receive up to \$600 in savings when you book your NextCruise onboard! NextCruise, Deck 5.

## MUSIC & DANCING

### Poolside, Deck 11

4:00 pm - 5:00 pm

Sailaway Celebration with your Entertainment Team.

### Centrum, Deck 4

4:30 pm - 5:45 pm

Tropical Music with Caribbean Connection

5:45 pm - 7:15 pm\*

Guitar Music with Yaroslav

7:30 pm - 8:45pm\*

Dance Music with Music Makers

9:00 pm - 9:30 pm

Meet your Schooner Bar Entertainer Danny

9:45 pm - 11:30 pm

Dance Music with Music Makers

### Schooner Bar, Deck 6

6:30 pm - 8:00 pm\*

Piano Melodies with Anna

8:30pm - 9:30 pm\*

Piano Melodies with Anna

9:45 pm - late \*

Piano Entertainment with Danny

### Vortex Night Club, Deck 13

10:00 pm - late

Dance Party with DJ James

(Vortex Night Club is for ages 18 & older after 10:00 pm)

\*Entertainers will take periodic breaks \*\* Weather permitting

## FORMAL NIGHTS THIS VOYAGE

Day's 2 (at Sea) & 10 (Aruba)

## ADVENTURE OCEAN PROGRAM REGISTRATION

Take a peek at our youth facilities and get an overview of all the fun, games and adventures we offer for kids throughout this cruise vacation. Parents, you may register your 3-11 year old for our onboard Adventure Ocean Program. Please don't forget to bring everyone's SeaPass® cards! Adventure Ocean and Teen Program Open House, 1:00 pm - 3:45 pm, Adventure Ocean, Deck 12.

## IMPORTANT NOTICE TO OUR YOUNG CRUISERS

Those guests under 18 years of age who are not accompanied by an adult must be clear of all public areas by 1:00 am each evening unless involved in an Adventure Ocean activity / Teen activity. For further guidance please refer to the Guest Conduct Policy which can be found in the Cruise Services Directory in your stateroom.

## PORTS AGENT ADDRESS & NUMBER

### Ship's Agent in Boston, Massachusetts,

Norton Lilly International, 840 Summer St. Suite 105.

**Port Agent:** Ty Rozier, Tel: 305-374-3966 / Fax:307-377-8592 /

Mobile:786-747-6890

Email - Pev-ops@Nortonlilly.com / Orozier@nortonlilly.com

Web - www.nortonlilly.com

### Telephone numbers to the ship:

From USA & Canada: 1-888-724-7447, From other countries: 1-800-256-6649.

### Boston, Massachusetts -

FBI Boston Field Office - (617) 742-5533

USCG Sector Boston Command Center - (617) 223-5757

ICON  
LEGEND:



Vitality Activity



Music & Dancing



Shows

(S) Fee for this event/activity

(C) Crown & Anchor® Society event



**THE OFFICERS AND  
STAFF ONBOARD**



**KRZYSZTOF SZYNKARCZUK,  
CAPTAIN**

Krzysztof was born in Lublin and grew up in Zamosc, a picturesque, historical town located in south-east part of Poland, about 600 km away from the coast of Baltic Sea. Inspired by maritime literature and seeking to explore the world, he joined Merchant Navy Academy in Gdynia at the age of 19 and boarded his first training ship "Dar Mlodzrzy" in 1982. He graduated from the Academy in 1988 and joined the merchant marine industry beginning his career as an officer. While sailing all of the world's oceans, Krzysztof obtained additional qualifications culminating in his Master's license. He sailed on different types of ships from general cargo carriers, containers vessels to ferries in busy English Channel. His adventure with Cruise industry started in 2000 when he boarded "Sundream" ex "Song of Norway" and worked for Sun Cruises. He joined Royal Caribbean International in 2004 as 1st officer on Rhapsody of the Seas. Ever since Krzysztof was faithful to this fleet which he considers the best one to work for. He has been on Serenade since January 2014 and is very honored and pleased to be your Captain on such a beautiful ship. As Master of the vessel, he welcomes all of you onboard Serenade of the Seas and wishes you a wonderful cruise vacation.



**TROND BERG, CHIEF ENGINEER**

Trond grew up in a small fishing village up in the very north of Norway. He studied at the Maritime Academy in Tromsø where he earned his first engineering degree in 1984. In 1985 he joined the Royal Norwegian Navy and was given a chance to study at the Academy of Submarine Warfare. After completing the training, he served as an officer onboard the submarines for several years in various positions before he again was a student at the Maritime Academy in Tromsø, and earned his degree as a Chief Engineer. He served on different cruise lines before joining Royal Caribbean International in 1997. Trond also spent almost a year at the shipyard in France assisting with the building of the Vision of the Seas. In 1999 he joined our marine operations office in Miami where he was Database Manager for our purchasing and maintenance system. Trond was part of the team which took out the Brilliance and Serenade of the Seas and served onboard Jewel of the Seas from 2007 - 2008. Trond enjoys his days off the ship with his family in Dayton, Ohio. Trond and his team are dedicated to maintain all technical equipment at a stellar level and wishes you all an enjoyable time onboard Serenade of the Seas.



**MARKUS ZIHLMANN,  
FOOD & BEVERAGE DIRECTOR**

Markus was born and raised in Switzerland. As a young adult he traveled the world and ended up staying in Melbourne, Australia. Markus is married and has two beautiful girls. He trained in Switzerland in a number of 5 star Hotels in various positions, alternating between winter and summer resorts. After finishing compulsory army training, he left to see the world. He worked in Germany, France, New Zealand, before settling for good in Australia. In Melbourne, where Markus now lives, he worked in a number of 5 star International Hotels. He owned his own Restaurant, which was well patronized and with a great reputation. Markus joined the cruise industry in 2002 for the opening of the Navigator of the Seas. Working in the food and beverage department has given him lots of joy and fulfillment over the years due to the fact that he greets guests from all over the world. He's looking forward to serve you onboard.



**PATRICK OLIN, HOTEL DIRECTOR**

Patrick was born in Chicago and raised in Southern California. He graduated from California State Polytechnic University with a degree in Hotel and Restaurant Administration and did some post-graduate seminar work at Cornell. Following college, he joined Western Cruise Lines onboard the SS Azure Seas sailing from Los Angeles to Mexico for two years. He was recruited by American Hawaii Cruises as Executive Housekeeper onboard the American flag passenger vessels SS Independence and SS Constitution cruising the Hawaiian Islands. Following a year in Tahiti onboard the SS Liberté, he returned to the Hawaiian ships as the Hotel Director. Patrick joined Royal Caribbean International in May of 1998 and lives in California with his wife Diane and their two children.



**CARLY BOILEAU, CRUISE DIRECTOR**

Carly comes to you from Swansea in South Wales, United Kingdom. She is a graduate of The Laban School of Contemporary Dance and before joining ships, enjoyed a professional dancing career performing in shows all over the world. It was during her travels that she first saw a cruise ship sitting in the harbor and the idea of a life at sea took hold. She eventually joined her first cruise ship as a dancer in the Production Show and discovered that she had sea water in her veins. She is now happy to be celebrating 29 years in the cruise industry! Since hanging up her tap shoes, she has held the positions of Shore Excursion Manager, Port Lecturer and Activities Manager. When not onboard, Carly and her husband Paul are busy taking care of their Lavender Farm in New Brunswick, Canada.



**RENATA NOBRE SARAMAGO,  
CRUISE SALES MANAGER**

Renata is our Cruise Sales Manager, born and raised in Lisbon, Portugal, believes the best assets to work in Royal Caribbean International is the diversity of the people, either Guests and Crew and the power to acknowledge different cultures and traditions around the world. Renata is a certified Physical Educational Teacher and started in the company in 2012. Excited with the possibility of helping our Guests to plan and accomplish their dream cruise vacation with the best deals, happy and with a smile on their face, that's her goal. Welcomes everybody to the beautiful Serenade of the Seas and hope to see you all soon in our NextCruise Office located on Deck 5, Centrum.

# USEFUL INFORMATION

**Alcohol & Gaming Policy** – Royal Caribbean International's age policy for the consumption of alcoholic beverages and gaming is as follows: to comply with itinerary-specific laws, the legal drinking and gaming age onboard is 21 years old. Photo identification will be checked. Minors are not allowed in bar areas. Our staff has been instructed to ask for photo identification as proof of age. Please remember that open beverage containers are not permitted in public areas. Thank you.

**Alcoholic Beverage Consumption** – Royal Caribbean International apologizes for any inconvenience but we kindly ask our guests not to bring alcoholic beverages of any kind onboard for consumption. Alcoholic beverages purchased duty free from the ports-of-call and/or purchased in the Shops Onboard shall be stored by Royal Caribbean International and delivered to the guest's stateroom on the last day of the voyage. For consecutive cruisers, alcohol purchases shall be delivered to the stateroom on the last day of their last cruise vacation. A member of our staff will be at the gangway to assist with the storage of your purchases. Guests who consume their personal wine and champagne in public areas, will incur a \$15 corkage fee per bottle.

**Crown & Anchor® Society** – For information or to enroll, see our Loyalty & Next Cruise Sales Team on Deck 6 (Safari Club entrance). Learn more about our newest cruise vacations to the Caribbean, Alaska, Europe, Asia, South America, Hawaii, Australia and New Zealand.

**Curfew for Minors** – For the well-being of our guests under the age of 18, Royal Caribbean International has put into effect a curfew of 1:00 am unless they are accompanied by an adult or guardian or attending an Adventure Ocean program.

**Guest Conduct Policy** – For the safety, comfort and enjoyment of all Royal Caribbean International guests, we have developed certain Guest Conduct Guidelines for both adults and children. These guidelines cover a variety of areas including, but not limited to:

- **Smoking**
- **Violent and/or unruly behavior**
- **Possession of a weapon**
- **Possession of illegal substances**
- **Verbal abuse**
- **Vandalism**
- **Excessive, offensive language**
- **Underage drinking**

If Royal Caribbean International determines any guest is in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port. Please familiarize yourself with these guidelines located in your Cruise Services Directory.

**Food Advisory** – We regret to inform you that due to Centers for Disease Control regulations, no food other than commercially packed snacks will be allowed onboard.

**Helpful Health Information** – Medical experts tell us that the best way to prevent colds, flu or gastrointestinal illnesses – such as a Norovirus that can be transferred easily through person-to-person contact – is to simply wash your hands thoroughly with soap and warm water after restroom breaks and again before eating anything. Symptoms of Noroviruses include an upset stomach, vomiting and diarrhea. According to the United States Centers for Disease Control and Prevention, Noroviruses affect 23 million Americans on land each year. In fact, the only illness that is more prevalent is the common cold. If you have (or have had in the past 48 hours) any of these symptoms, please do not go to the ship's Medical Facility. Instead, go directly to your stateroom and call Guest Services by dialing "0". The nurse on duty will then return your call for a complimentary telephone consultation or stateroom visit. Treatment may be provided on a complimentary basis.

**Language Assistance** – For non-English speaking guests, meet our International Ambassador. For more information, dial 0 or 8991.

**Lost & Found** – All lost and found items must be claimed by guests each cruise vacation from Guest Services, Deck 4. Guests are encouraged to utilize in-stateroom safes and safe deposit boxes to secure all

valuables. All unclaimed items will be held by Lost and Found for 90 days pending possible claims from a guest. The following number shall be called if any questions arise after guests have departed the ship. Luggage Support at 1-800-256-6649, Monday through Saturday between the hours of 9:00 am – 6:00 pm (Eastern time).

**Medical Care** – We have a team of two doctors and three nurses to assist you with any medical concerns. Medical Facility charges are based upon United States Government Medicare Physician Fee Schedule rates. Outside of regular hours, charges are modified to compensate for in-stateroom visits or medical attention rendered at any location after hours.

**Photo Gallery** – Please note that the Photo Gallery is closed on departure morning.

**Ship to Shore Calls** – Calls can be made directly from your stateroom using the speed dial button on your phone. All telephone charges will be billed directly to your SeaPass® account. Rates: \$7.95 per minute. Rates also apply to calling cards, collect calls and toll-free "800" numbers.

## Phone Numbers

**From United States and Canada:** 1-888-RCI SHIP (724-7447) ext. 17

**From any other country:** + 1-732-335-3285 ext. 17

**Fax Numbers:** 011-874-331-149-212 and 011-874-331-149-217

To make a phone call from the ship: To United States and Canada, dial 1, the area code plus the number. To any other country, dial 011, area code, city code plus the number. The rate is \$7.95 a minute and charges begin as soon as the call is answered.

**Public Announcements** – Please be advised that announcements from the bridge can also be heard on channel 40 on your stateroom television.

**Radio, Tape Recorders & CD Players** – Please refrain from using radios, tape recorders or CD players in public areas unless used with headphones.

**royal caribbean online™** – Stay in touch, check email or monitor stocks. Royal Caribbean International Wi-Fi is also available on this ship. Pick up a brochure at Guest Services to learn more about it.

**Save the Waves** – Please refrain from throwing anything overboard either in port or at sea. Please deposit trash in the proper receptacles around the ship. We are doing everything we can to protect the ecology of the oceans that support cruising and are grateful for your cooperation.

**Vitality Day Spa Services** – Any cancellations should be made 24 hours before your appointment to avoid a 50% charge.

**Sharps Containers** – If, for any medical reason, it is necessary for you to use needles or syringes, please do not dispose of them in the general trash containers in your stateroom. Contact your Stateroom Attendant for the proper means of disposal.

**Smoking Policy** – For the comfort and enjoyment of our guests, the Serenade of the Seas has been primarily designated as a non-smoking ship. However, we recognize that some of our guests smoke. We have revised our onboard smoking policy, effective for all sailings departing on or after January 1, 2014. Under this new policy, all indoor public spaces will be smoke free, with the exception of the Casino (Casino will be non-smoking on Formal Nights). In the Casino, there will be designated smoking and non-smoking areas. Additionally, smoking will not be permitted in the staterooms or on stateroom balconies. Outdoor smoking areas will be designated on the starboard side. Please also note that smoking-like products such as electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas. If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to the "Consequences Section" of the Guest Conduct Policy.

**Wake up Calls** – Speed dial and enter your preferred wake-up time in 4 digits and enter the number 1 for am and 2 for pm. For example, 7:15 am = 0715 and 1.